

Sergio González

VP of Engineering at Mensis Mentor

Nice, on the French Riviera

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PROFILE

VP of Engineering at Mensis Mentor, leading the company's entire technology area end to end: from clients' needs to solutions running in production. More than ten years in software quality and test automation: frameworks for a multi-cloud infrastructure (Google Cloud and AWS), release and quality processes, and QA teams in Vietnam, Brazil and India. Background in Computer Engineering, AI and chatbots. I enjoy working with teams, helping people reach their full potential and leading projects.

EXPERIENCE

VP of Engineering · Mensis Mentor

Oct 2026 – Present · Nice, France

Leading the company's entire technology area end to end: from clients' requirements and needs to solutions running in production. Mensis is a Digital Twins platform that clones the experience and judgement of the best leaders so teams can consult them 24/7 in Slack, Teams or WhatsApp. Full-time since October 2026, after working with Mensis part-time since mid-2022.

Lead Software Development Engineer in Test · Symphony.com

Jan 2020 – Oct 2026 · Nice, France

Worked closely with multidisciplinary teams building financial market solutions integrated into the Symphony platform.

- Designed, built and maintained test automation frameworks for a multi-cloud infrastructure (AWS and Google) with Jenkins and CircleCI.
- UI/E2E automation with Cucumber/BDD, WebdriverIO and Robot Framework; API testing with REST Assured and JBehave.
- Accessibility testing (Axe-core, VoiceOver, ChromeVox), visual testing with Storybook and performance testing with JMeter.
- Defined release processes (sign-offs), quality processes, test plans and strategies for many products.
- Led quality teams across Vietnam, Brazil and India.

QA Automation Engineer · Growth Acceleration Partners

Mar 2018 – Dec 2019 · Cartago, Costa Rica

Test automation for the Zenoss project (monitoring software and devices).

- Created, reviewed and maintained automated UI tests in JavaScript/Node.js, Python and Ruby with Selenium, NightwatchJS and Cucumber.
- Integrated the automation framework into the CI/CD process (Jenkins, Docker, GitHub, Jira, TestRail).
- Provided training and coaching in test automation and led workshops.

SKILLS

Leadership and quality

Engineering leadership · Software project management · Distributed QA teams (Vietnam, Brazil, India) · Mentoring and workshops · Release processes and sign-offs · Test plans and strategy · Agile (ISTQB Certified Tester)

Languages and frameworks

TypeScript · JavaScript / Node.js · Python · Java · Ruby · Flask

Cloud and containers

Google Cloud · AWS · Docker · Kubernetes · Linux

CI/CD

Jenkins · CircleCI · GitHub

Databases and messaging

PostgreSQL · MySQL · Redis · Apache Kafka

AI and machine learning

Anthropic Claude · Google Gemini · OpenAI · OpenCode · TensorFlow · scikit-learn · OpenCV · Dialogflow (API.AI) · Google Assistant · Watson IBM · Chatbots · NLP

Test automation

WebdriverIO · Cucumber / BDD · Robot Framework · Cypress · Selenium · NightwatchJS · REST Assured · JBehave · JMeter · Storybook · BackstopJS · Applitools

Accessibility

Axe-core · VoiceOver · ChromeVox · WCAG 2.1

Blockchain

Ethereum · Starknet · Solidity · Smart contracts

Chatbots Developer (Watson IBM, API.AI Google) • Testing Software

Dec 2016 – Feb 2018 · Cartago, Costa Rica

- Backend work on a cognitive mobile application for Banco Atlántida with Watson IBM.
- Set up a replication environment with Apache Kafka across several Linux brokers.
- Android and Cordova applications, including a barcode-reading app integrated with the Nimbus store.
- Built a cognitive self-service kiosk prototype for fast food using chatbots, NLP and a Raspberry Pi.

QA Engineer • Indigo Telecom

Aug 2014 – Dec 2016 · Cartago, Costa Rica

QA services (project PACE) for U.S. customers, covering IT solutions and networking devices (gateways).

- Manual, regression, sanity and black-box testing; bug tracking and documentation of testing processes.
- Built a Java automation framework with SSH, Telnet and serial connections to testbeds, Selenium or Mechanize for UI, email reports, logs, screenshots and video evidence.

Software Developer • Universidad de Costa Rica

Jan 2014 – Jul 2014 · San Pedro, Montes de Oca, Costa Rica

Pris-Lab: system for the manual annotation of soccer matches from television signals.

Computer Engineering • Tecnológico de Costa Rica

Feb 2013 – Dec 2013 · Cartago, Costa Rica

Electronic voting: validation and testing of the project's hardware components.

Researcher • Tecnológico de Costa Rica

Feb 2013 – Aug 2013 · Cartago, Costa Rica

Nanotechnology Research Program: design and construction of a small robot using Nitinol.

Tools and hardware

Jira · Xray · TestRail · Android · Cordova
· Raspberry Pi

EDUCATION

Computer Engineering

Tecnológico de Costa Rica · 2009 – 2016

CERTIFICATIONS

ISTQB Certified Tester — Agile · 2021

ISTQB Certified Tester — Foundation Level · 2018

Machine Learning Engineer
Nanodegree — Udacity · 2018

Building an Ethereum Blockchain App:
Testing Ethereum Apps

AI for Research and Insights

AI for Brainstorming and Planning

Basic Machine Learning Course

Understanding Capital Markets

LANGUAGES

Spanish — native

English — professional working
proficiency

French — basic